

UPDATE

Caracal Model C Pistol Product Safety Warning and Recall Notice

Caracal International LLC previously instituted a recall of Caracal Model C pistols on March 28, 2013 for batchnumbers from SC188- to SC222.

Caracal is now issuing this recall of all Model C pistols in all markets, following the completion of a full investigation. Caracal is initiating this voluntary recall of Model C pistols because the safety of its customers is paramount.

This recall affects all Model C pistols, including but not limited to those with serial numbers which start with the following letters: HM, AA, AD, AG, CA, CB, CC, CD, CE, CF, CG, CH, CI, CJ, CK, CL, CM, CN, CP, CR and CS.

If you own or have access to a Caracal Model C pistol, **PLEASE DO NOT LOAD OR FIRE YOUR PISTOL**. Please contact Caracal customer care immediately to arrange to have your Model C pistol returned. Caracal will provide you with a full refund of the purchase price of your Caracal Model C pistol or vouchers for other Caracal products. Unfortunately, the potential safety issues cannot be addressed through a repair of the Model C pistol and all Model C pistol's must be returned for refund.

Step 1 – Please contact customer care in accordance with the below details and provide your name, address, telephone number and details of your purchase.

For USA Customers

Contact us at +205-655-7050 or info@caracal-usa.com

For International Customers

Contact us on +971 4 21 22 055 or recall@caracal.ae

If you have sold or transferred your Caracal Model C pistol to any other person, we ask you to please contact us in any event and provide us with the name and contact information for the person to whom you sold any Model C Pistol so that we may also notify that person of this recall.

Step 2 – Customer care will contact you to arrange for a refund in accordance with the above.

We apologize for any inconvenience that this may cause and thank you for your patience and cooperation.

Thank you.

Caracal International LLC